



ASTRP.25RC2

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Charles D. Lanier, et al.) Group Art Unit 2124
Appl. No. : 09/375,867)
Filed : August 17, 1999)
For : INTELLIGENT HELP SYSTEM)
Examiner : Todd Ingberg)

#17
J. Cotton
5-28-03

SUPPLEMENTAL REISSUE DECLARATION UNDER 37 C.F.R. § 1.175(B)(1)

As a below named inventor, I hereby declare and state as follows:

INTRODUCTION

1. My residence, post office address and citizenship are as stated below next to my name.
2. On information and belief, I am an original, first and joint inventor of the subject matter that is described as U.S. Patent Application No. 09/375,867, entitled "Intelligent Help System", filed on August 17, 1999, for which invention I solicit a reissue application.
3. I have reviewed and I understand the contents of the RESPONSE TO MAY 17, 2000 OFFICE ACTION, filed November 17, 2000, the AMENDMENT IN RESPONSE TO DECEMBER 31, 2001 OFFICE ACTION, filed June 20, 2002, and the REQUEST FOR RECONSIDERATION IN RESPONSE TO SEPTEMBER 3, 2002 OFFICE ACTION, filed November 1, 2002, in the present application, copies of which are attached hereto.
4. I acknowledge the duty to disclose information that is material to the examination in accordance with 37 C.F.R. § 1.56.

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5. On information and belief, the original patent is wholly or partly inoperative or invalid because of certain errors made without deceptive intent, due to inadvertence and mistake, by virtue of the patent claiming less than I had a right to claim.

6. Every error in U.S. Patent No. 5,103,498 that was corrected in the present application, in the parent reissue application, U.S. Application No. 08/724,947, and in the original reissue application, U.S. Application No. 08/223,620, and that is not covered by a prior declaration submitted in the present reissue application and the parent reissue application, arose without any deceptive intent on the part of the applicant.

STATEMENT PURSUANT TO 37 C.F.R. § 1.68

7. I declare that the statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further, that these statements were made with the knowledge that willful, false statements and the like so made, are punishable by fine, imprisonment, or both, under Section 1001 of Title 18 of the United States Code, and that such willful, false statements may jeopardize the validity of the application or patent issuing therefrom.

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Filed : August 17, 1999

Name of First Inventor: Charles D. Lanier

Inventor's Signature: Charles D. Lanier

Date: 4/2/03

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Name of Second Inventor: Richard J. Wolf

Inventor's Signature: _____

Date: _____

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Name of Third Inventor: Leticia Villegas Butner

Inventor's Signature: _____

Date: _____

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Residence: 2475 E. Desert Willow Dr., Phoenix, Arizona 85048

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Name of Second Inventor: Richard J. Wolf

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